Zoho CRM

ZOHO

DEVELOPER AGENDA

Dive into the world of scripting in Zoho CRM



Summary

Duration: 4 days| 4 hours each day

About the Training:

Zoho CRM has been providing the capability for server-side scripting with Deluge (an efficient and precise scripting language for the Zoho ecosystem). Now, we provide scripting capabilities on the client side as well.

This course teaches the use of Deluge in Zoho CRM for server-side scripting and introduces the use of Javascript for client-side scripting. We assume that participants in this course have some programming experience in any general-purpose language; it is **not** a course for beginners.

This is a **four-day course lasting four hours** each day including periodic short breaks. The training will be based on examples and case studies drawn from generic industrial scenarios, providing you with valuable skills and knowledge that can be applied across a wide range of industries. During the session, you can request the trainer to stop anytime to ask questions. You are not allowed to record these sessions or publish them in any media. We will not be recording it, either.

The day before the course, your trainer will send you a training link to join the session. You can always reach out to training@zohocorp.com for any clarification.



Introduction to Zoho CRM Developer Space

Prepare yourself to explore the options for automating tasks in the Zoho CRM Developer Space.

- Welcome to Zoho CRM
- Introduction to the Zoho CRM Developer Space
- Introduction to custom functions
- Introduction to Deluge, the language used in Zoho's Ecosystem
- Where do you use Deluge?



- All about Zoho Deluge
- What happens behind the scenes?
- Deluge editor

- Deluge syntax
- Integration tasks and built-in functions
- Calling Zoho CRM APIs using Deluge
- Connections
- Discussing problem statements in Deluge - Part I



- Discussing problem statements in Deluge - Part II
- Introduction to ClientScript
- Difference between DelugeScript and ClientScript
- How and where to trigger the client-scripts
- Introduction to the client-script editor
- Introduction to the ZDK library



- Discussing problem statements in ClientScript
- One-on-one discussions